

HONG KONG 香港供應管理協會

# Interview Techniques

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## **Part 1 - Techniques for Interviewers**

- Interview Basics
- Interview Format/Agenda
- Interview Checklist

### **Part 2- Techniques for Candidates**

- Interview best Practices
- Early Preparation
- The Job Search
- Pre-interview Preparation
- The Interview



## Part I

## **Interview Techniques – The Interviewer**



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## Part I

## **Interview Techniques – The Interviewer**



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## Focus

Focus on specific accomplishments, not hypothetical scenarios

#### New graduates

For new grads the focus should be more on attributes

 They may not have job experience, but they may have extracurricular experience that have strong parallels

#### **Positive**

Keep it positive



For more experienced candidates increases the focus on career accomplishments

However personal attributes are still key



#### **Open ended questions**

Ask open ended question, to help get a better understanding of the candidate and their ability to communicate

Interview Basics Interview Format

**Interview Checklist** 



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**STEP** 

**Interview Basics** 

**Interview Format** 

**Interview Checklist** 



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### **Timing**

- 45-60 minutes is typical for a first round interview
- A second interview will often be 90-120 minutes (especially for senior positions)

#### **Comments to Interviewer**

- Keep interview positive
- Go into sell mode at end if you like the candidate
- Be prepared to detail next steps for the candidate



## **Attributes (pattern Interview format)**

- Self-starter
- Creative Problem Solver
- Team Player
- Effective Communicator
- Leadership
- Ongoing Learner
- Integrity/Honesty

### **Experience /Skills**

- Work Accomplishments
- Computer skills
- Other Skills (relevant specific job)



### **General Approach:**

- Try to collect specific examples of accomplishment from the candidate from all of the categories above
- When you have doubts in 1 area, probe further
- For experience candidates put more emphasis on Experience/Skills



#### Other Advice for interviewers

- Prepare your own list of preferred questions in advance
- Be prepared to explain the elaborate on role and the company as well as how the candidate will be measured
- Researching interview question (web, or from books) is recommended but try to not just repeat the common questions from websites
- Aim for a conversational tone to interview

### **Alternative Approaches**

Tough Questions: Some interviewer aim to test the candidate by asking really tough
questions or adopting an adversarial tone – this approach is generally not recommended



## Part 2 Techniques for Candidates



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## A. Early Preparation



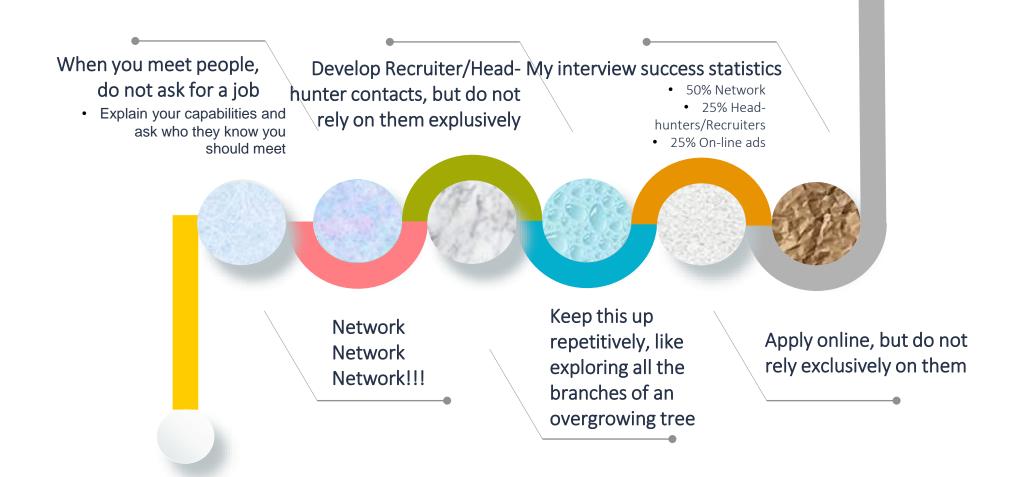
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## B. The Job Search



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## C. Interview Preparation Technique



## Research interview techniques on the web

- Read up on the common questions
- Role play your answers for the common ones

### **Prepare your stories**

- Pick 10 strong stories that display your capabilities and what you have accomplished
- These stories will help you move beyond standard answers to common questions and demonstrate your value with specifics

#### **Practice Interview**

- With a friend/acquaintance
- With job interviews
- Learn from you interviews, refine your techniques
- Reuse and refine stories that you find resonate with interviewers

## D. Once selected - Before Interview



### Research the company

- Company website
- News on the company
- News on the industry
- Who are their competitors
- If public company, browse annual report
- Give thought to how you can help them

### **Review your stories**

- Review your stories have the ones relevant to job ready
- Have relevant questions (on the role and company) ready for the interviewer
- Questions can be as memorable as answers

## D. Once selected – At Interview



### Show up early

- Anticipate traffic problems
- Take care of your appearance

#### **Show confidence**

- Shake hand, make eye contact
- Listen more than you talk

### Adopt a conversational tone

- Look for chances to tell your stories
- In response to their questions





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